**CURRICULUM VITAE**

**PREM KUMAR.G**

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**Professional Summary**

* 3.7 years of experience in Software testing (Manual/Automation) with Telecom and Retail domain.
* Was working as Software TestEngineer in Mformation Software Technologies.
* Good knowledge in Mformation Service Manager.
* Extensiveexperience in test case preparation, execution, bug tracking and reporting.
* Good exposure in developing the Python and Shell scripting.
* Good exposure on Agile methodologies.
* Well versed with SDLC, STLC and Defect Life Cycle.
* Very good hands-on testing experience on IN-Touch cashier terminal.
* Good experience in analyzing the issues and problem solving.
* Able to review and suggest or comment on test-case documents.
* Good team player and hard worker.
* Ability to plan organizes, prioritize work and meet dead line in a team.

#### Technical Skills

* **Operating System** : Windows XP/9X/2000, UNIX, Linux
* **Scripting language** : Shell Script,Python Script
* **Database** : MS-SQL Server 2005,Oracle Database
* **Languages Known** : C language, HTML, XML
* **Tools using** :Bugzilla, HP QualityCenter,SDFViwer,Rally, Putty, WinSCP.
* **Domain** : Telecom and Retail domain
* **Webservice:** SoapUI
* **Application Server :**Weblogic
* **Protocol :** OMA CP and OMA DM

#### Education & Credentials

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| --- | --- | --- | --- |
| **Degree** | **Year of Passing** | **Percentage** | **Institution** |
| **BE (ECE)** | 2010 | 70 % | Annai Mathammal Sheela engineering college, Namakkal. |
| **H.S.C** | 2006 | 63 % | Govt. Hr. Sec. School, Dharmapuri |
| **S.S.L.C** | 2004 | 78 % | Govt. Hr. Sec. School, Dharmapuri |

**Work Experience**

* Was working with **Mformation Software Technologies PvtLtd.,Bangalore**([www.mformation.com](http://www.mformation.com))as Software Test Engineer from Mar-10-2014 to April-28-2014.
* Good testing experience in Mformation Service Manager.
* Was working with **Capillary Technologies Pvt. Ltd., Bangalore**([www.capillarytech.com](http://www.capillarytech.com)) as Software Testing Engineer from Sep-2010 to 07th-Mar-2014.
* Good testing experience in IN-Touch terminal product.

**Project Handled**

Project 1 (in Capillary Technologies Pvt Ltd)

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| --- | --- |
| **Company** | Capillary Technologies Pvt. Ltd., |
| **Project** | In-Touch Cashier Terminal |
| **Role** | Software Testing Engineer |
| **Team Size** | 14 |
| **Duration** | Sep’ 2010 – 07th-Mar-2014 |

**Description:**

Capillary In-Touch, a market leading cloud-based retail customer engagement and loyalty solution, allows companies to create and manage a powerful customer engagement program to delight customers at every step, right from registration to rewards. In-Touch offers a POS integrated card less, paper less CRM which captures large volumes of relevant customer data and generates ROI from first month itself and with a focus on high quality data capture, actionable analytics, instant cross-sell solutions to generate a far higher ROI on customer engagement for retailers – all delivered through its patent pending cloud + mobile platform.

Capillary has developed Customer Loyalty Management software called In-Touch Cashier Terminal; in which the storefronts can process customer information in a matter of seconds. The platform allows the retailer to constantly follow their customers, allowing them to understand the purchase patterns, preferences and hence highly customized loyalty based campaigns, and driving the business effectively.

**Roles and Responsibilities:**

* TPO, Test-case writing.
* Review the TPO and Test case doc.
* Manual/AutomationTest-case execution.
* Checking all the functionality of In-touch Cashier Terminal.
* Server configuration check for Organization.
* Maintaining the Release Cycle.
* Tracking the issues using Bugzilla(customer and internal issues).
* Analyzing the customer field issues.
* Providing the work-around for the critical issues.
* Validating the software patches.
* Uploading the test cases into quality center and sharing with customers

Project 2 (in Mformation Technologies Pvt Ltd)

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| --- | --- |
| **Company** | MformationTechnologies Pvt. Ltd., |
| **Project** | Mformation Service Manager |
| **Role** | Software Test Engineer |
| **Team Size** | 5 |
| **Duration** | 10-Mar-2014 – 28-Apr-2014 |

**Description:**

Mformation is the leading global provider of mobile device management technology.Mformation offers complete solution that enables mobile operators,managed service providers(MSPs) and enterprises to remotely manage,Support and secure all types of mobile devices across all network types.Mformation enterprises manager suites are the most complete flexible and integrated mobile device management software solution.

Mformation Provides Proactive monitoring of the actual user experience with application, voice and data services from the end point.

Automated activation, provisioning & configuration of device and service settings through the OTA(Open the Air) server.

**Roles and Responsibilities:**

* Analysing the User stories.
* Writing the test case document and excuting on the same.
* Working with SoapUIwebservice.
* Verifying the bug raised from customer platform.
* Working with different mobile devices based on the requirement.
* Involved in Regression Testing.

**Acaedmic Project:**

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| --- | --- | --- | --- |
| **Project Title** | Application of short Range Wireless to Industrial automation using ZIGBEE approach | | |
| **Technologies** | ZIGBEE wireless technology, Embedded C language | | |
| **Role Played** | Team Member | | |
| **Responsibilities** | Analysis, Coding and Testing. | | |
| **Team Size** | 3 | **Duration** | 3 Months |

**Description:**

Design issues for industrial application using Zig-Bee wireless technology control and monitor the particular machine.Zigbee networks have features of low cost, low power consumption and security control compare other short range wireless technology. Future work would apply the developed ITRIZigbee Platforms to large networking applications.

**Activities involved in Academic:**

* Committee member of “**ENNOWIZ 2009**” National Level Technical Symposium conducted by department of ECE at AMS, Namakkal.
* Handled Seminars of various topics related to the subjects.

**Training course:**

* Completed course for microcontroller (PIC16f) in sands instrumentation Pvt Ltd.,
* Completed course for hardware and networking in NIIT.

**Personal Details:**

Date of Birth :30 - 06 - 1989

Age : 24

Marital Status :Single

Father’s Name :Gopalan K.

Languages Known : English and Tamil

Nationality : Indian

Permanent Address : 3/48, Bharathiyar Street,

Adhiyamaankottai,

Dharmapuri [D.T].

Tamil Nadu.

**Declaration:**

I hereby declare that all the particulars stated above are true to the best of my knowledge and assure that I will put the best of myself.

**Place: Bangalore.**

**Date:**

**(G.Prem Kumar)**